# JAGAT GURU NANAK DEV PUNJAB STATE OPEN UNIVERSITY, PATIALA

Established by the Act No.19 of 2019 of the Legislature of the State of Punjab



# **School of Business Management and Commerce**

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# Jagat Guru Nanak Dev Punjab State Open University, Patiala

(Established by the Act No.19 of 2019 of the Legislature of the State of Punjab)

# PROGRAMME PROJECT REPORT

**M.COM** 

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# **PART I**

# PROGRAMME PROJECT REPORT INTRODUCTION

The school of Business Management and Commerce of Jagat Guru Nanak Dev State Open University, Patiala has started M.COM from the session 2022-23. The University has adopted choice-based credit system which has been introduced by University Grant Commission. This is a broad-based programme covering disciplinary, interdisciplinary and skill-based subjects. It provides flexibility for the learners to choose the subjects of their interest and also has the opportunity to grow with present digital era. The M.COM Programme has 80 credits. The university plans to start this programme from the session 2022-23.

# A. Programme Mission and Objective

# **MISSION STATEMENT**

To educate students with high quality and skill- oriented education in the area of commerce and other multi disciplines that can help them in their professional career and also enable them to become successful entrepreneurs. The programme's mission is to help the learners enhance their proficiency.

# **OBJECTIVES OF THE PROGRAMME**

The programme has been framed to achieve the following objectives

- To provide an opportunity to get a M. Com degree to those students who cannot pursue regular study either due to their job or other circumstances.
- To emphasis on development of creative potential, cognitive skills, communication skills, leadership quality, commerce and management skills and knowledge.
- To develop business and financial management competencies among the future managers/leaders/entrepreneurship.
- To enable learners to achieve success in professional career or self Enterprise.
- To provide suitable technology and knowledge driven students to various financial/commercial/ government/industrial houses as per their latest requirement.
- To motivate the learners to acquire decision-making, leadership and entrepreneurial capabilities with due respect for human values.

# **B.** Relevance of the Programme

Digital innovations and practices are being introduced very rapidly in the field of commerce and management during this globalized era. Thus, to function in this environment, learners of commerce education must have to engage in Digital World to survive, success and to improve their knowledge and skills. The curriculum of M. Com is developed to ensure discipline, inter discipline, technical, ethical, digital and skill enhancing knowledge keeping in mind the globalized requirements. The easy accessibility and the cost-effectiveness of the deliberately designed course will make it convenient for the large segments of the population to take advantage of it. The course will enable the learners to become competent enough to successfully deal with the challenges they may encounter in their personal, professional and social spheres of life. Furthermore, the learners will be able to strengthen their sense of belonging, purpose, meaning, and satisfaction not only towards their work but towards their lives too

# **C. Prospective Target Group of Learners**

The B. Com/ B. A / BBA/B.SC passed of any discipline may join this course to improve their knowledge, skills, employability and self entrepreneurship ability. The working persons and who cannot study through regular mode can continue their education through this open learning mode.

# D. Appropriateness of the programme

The course aims to reach the learners who are distant and those lacking access. Hence, the courses' instructions and specially prepared study material in the form of printed notes and audio-video lessons will be delivered at the doorsteps of its participants through postal correspondence and digital media like e-mail, website etc. Limited face to face contact sessions will be held at the study centres set up by the university as close as possible to the learner's home. Communication with the university and interaction between the teacher and the learners will be further facilitated using electronic media options like telephone, e-mails, chat sessions, videoconferencing and teleconferencing, if and when required. All of these characteristics will help learners to engage in relevant, purposeful and interesting lessons, while remaining safe from the contagion.

# **E.** Instructional Design

The M. Com is a 88 credit programme. Table I. The M. Com, a choice-based credit programme, is a blend of disciplinary, interdisciplinary and skill-based courses. It is designed

to provide the learners with the information and skills necessary to understand and analyse their world by introducing them to the main themes and topics of disciplines in Commerce, Computer, Humanity and Social Sciences. The Programme Code of this M. Com is MCM. The programme has a number of disciplines and courses from different Schools of Studies.

# Jagat Guru Nanak Dev Punjab State Open University, Patiala M.COM: TWO-YEAR (FOUR SEMESTER) CBCS

#### Table 1

Course No.	Course Title	Credits
	Semester I	
MCMM21101T	Organization Theory and Behaviour	6
MCMM21102T	Business Environment	6
MCMM21103T	Accounting For Managerial Decisions	6
MCMM21104T	Seminar-I*	4
	Semester II	
MCMM21201T	Computer Applications in Accounting	6
MCMM21202T	Marketing Management	6
MCMM21203T	Financial Management	6
MCMM21204T	Viva Voce	4
	Semester III	
MCMM22301T	Management of Financial Services	6
MCMM22302T	Entrepreneurship Development	6
MCMM22303T	Research Methodology and Statistical Analysis	6
MCMM22304T	Seminar-III*	4
	Semester IV	
MCMM22401T	Corporate Legal Framework	6
MCMM22402T	Managerial Economics	6
MCMM22403T	Principles and Functions of Management	6
MCMM22404T	Viva Voce	4

<sup>\*</sup>Seminar and viva voce carry no internal assessment

**Programme Duration:** 2 years to 4 years **The medium of Examination:** English

# F. Procedure for admissions, curriculum transaction and evaluation

**Admission Procedure:** Notifications regarding admission will be published in leading National and regional newspapers. In addition to this, all the required information will be updated regularly on the university website.

**Eligibility:** B. Com/ B.A/ BBA/B.SC or its equivalent are eligible to apply.

**Total Course Fee:** Rs.10,000/- p.a. and security refundable Rs. 1000/-.

**Financial Assistance:** At present, no financial assistance is provided for this course.

**Instructional Delivery Mechanisms:** The course has been programmed with the aim to reach the distant and those lacking access to regular mode of education. The courses' instructions and specially prepared study material will be made available through study centers and digital media like e-mail, website etc. Limited face to face contact sessions will be held at the study centers set up by the university as close as possible to the learner's home. Communication with the university and interaction between the teacher and the learners will be further facilitated using electronic media options like telephone, e-mails, chat sessions, videoconferencing and teleconferencing, if and when required.

Besides this, Counseling Sessions will be held at all the study centers regularly during weekends. The university will also conduct live/virtual classes for learners using modern ICT methods. However, to ensure learner participation and interaction, online classes will be blended with face-to-face discussions and meetings with the learners.

#### G. Evaluation

The learners' progress is measured through the means of continuous evaluation and end semester examinations.

# 1. Continuous Internal assessment through assignments:

Assignments help the learners to recapitulate the theory and go back to the text again in case they are unable to answer a particular question. Thus, assignments also help to reinforce learning in distance and open learning system of education. The assignments will consist of a set of questions and activities that have to answered by the programme participants by remaining at their own place.

Two assignments will be submitted for a 4-credit course The assignments will cover all or any types of questions (long answer type, short answer type, objective type, multiple choice questions and case studies).

Learners will be required to obtain thirty percent marks as pass percentage in each assignment separately. Each assignment will carry 100 marks. In the final result, assignments will carry thirty percent weightage.

#### 2. Semester End Examination:

Semester end examination is the major component of the evaluation system and carries seventy percent weightage in the final result. The University will conduct end semester examination twice a year i.e., in June and in December. The learners can take the examination only after the completion of the course, failing which they can take the same in December or June of subsequent years but within the total span of the programme. In case any student fails to get a pass score in the semester end examination, they will be eligible to reappear in the next semester end Examination for that course as and when it is held but within the total span of the programme only. In order to claim M.Com Degree, the learner is required to score at least 30% marks in both continuous evaluation (i.e.in assignments) as well as in semester end examinations separately. Besides, at least 35% marks in each course is required in the overall computation.

**Updated Notification for the Learners:** The information regarding the university policies and procedures, academic activities like assignment submissions, question papers, results and other notices related to examination and evaluation will be uploaded on the official website of the university.

# H. Requirement of the laboratory support

**Laboratory:** Modernize computer lab will be at the study centres.

# I. Requirement of the Library:

The students may avail the library facilities at their study centres.

# J. Cost estimate of the programme and the provisions:

Cost of the programme will be as per the fee decided upon.

# K. Quality assurance mechanism

The university has constituted a "Centre of Internal Quality Assurance (CIQA) as per UGC (Open and Distance Learning) Regulations, 2017.

# L. Expected programme outcomes:

By the end of the course, the programme participants will have learnt:

- Creative potential, cognitive skills, communication skills, leadership quality, commerce and management skills required to excel in their respective field.
- Digital skills without rigid separation between commerce and computer streams.
- Competence to achieve success in Professional career or self -enterprise.
- Techniques to find and check unethical behaviour, falsification and manipulation of information at any level in the organization.
- Deeper understanding of issues and research abilities too.
- The knowledge, skills and abilities to address the needs of various financial/commercial/government/industrial houses as per their latest requirements.

# **PART II**

# **SYLLABI OF THE COURSES**

# **SEMESTER-I**

(MCMM21101T): ORGANIZATION THEORY AND BEHAVIOR

**MAX. MARKS: 100** 

EXTERNAL: 70

**INTERNAL: 30** 

**PASS: 35%** 

**Credits:6** 

**Objective:** The course aims to provide basic knowledge to the students about the organisation and management of a business enterprise.

#### INSTRUCTIONS FOR THE PAPER SETTER/EXAMINER:

- 1. The syllabus prescribed should be strictly adhered to.
- 2. The question paper will consist of three sections: A, B, and C. Sections A and B will have four questions from the respective sections of the syllabus and will carry 10 marks each. The candidates will attempt two questions from each section.
- 3. Section C will have fifteen short answer questions covering the entire syllabus. Each question will carry 3 marks. Candidates will attempt any ten questions from this section.
- 4. The examiner shall give a clear instruction to the candidates to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.
- 5. The duration of each paper will be three hours.

#### INSTRUCTIONS FOR THE CANDIDATES:

Candidates are required to attempt any two questions each from the sections A and B of the question paper and any ten short questions from Section C. They have to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.

#### **SECTION A**

# **Organisation Theory:**

Unit I Introduction to Organisation, Organisation Theory

**Unit II** Organisation Structure and Effectiveness

## Organisational Behaviour and Individual Perspective-I

**Unit III** Overview of Organisational Behaviour, Individual Behaviour and Learning Perception

Unit IV Attitudes and Values

# Organisational Behaviour and Individual Perspective-II

**Unit V** Personality and Emotions

Unit VI Stress Management

#### **SECTION B**

Motivation, Job Design and Job Satisfaction

# **Group Behaviour**

Group Formation and StructureCommunication

**Conflict Management** 

Team Building and Leadership

Power and Politics

# **Organisational Culture and Development**

Organisational Culture and ClimateOrganisational Change

Organisational DevelopmentEmerging Trends in OB

- 1. Kaul, V.K., Business Organisation and Management, Pearson Education, New Delhi
- 2. Chhabra, T.N., Business Organisation and Management, Sun India Publications, New Delhi,
- 3. Gupta CB, Modern Business Organisation, Mayur Paperbacks, New Delhi
- 4. Koontz and Weihrich, Essentials of Management, McGraw Hill Education.
- 5. Basu, C. R., Business Organization and Management, McGraw Hill Education.
- 6. Jim, Barry, John Chandler, Heather Clark; *Organisation and Management*, Cengage Learning.

- 7. B.P. Singh and A.K.Singh, Essentials of Management, Excel Books
- 8. Buskirk, R.H., et al; *Concepts of Business: An Introduction to Business System*, Dryden Press, New York.
- 9. Burton Gene and Manab Thakur; Management Today: Principles and Practice; Tata McGraw Hill, New Delhi.
- 10. Griffin, Management Principles and Application, Cengage Learning

(Note: Latest Editions of the above books may be used.)

# **SEMESTER-I**

(MCMM21102T): BUSINESS ENVIRONMENT

**MAX. MARKS: 100** 

EXTERNAL: 70

**INTERNAL: 30** 

**PASS: 35%** 

**Credits:6** 

# **Objective:**

To develop basic understanding of the Indian business environment and measurement of various macro-economic variables among learners.

#### INSTRUCTIONS FOR THE PAPER SETTER/EXAMINER:

- 1. The syllabus prescribed should be strictly adhered to.
- 2. The question paper will consist of three sections: A, B, and C. Sections A and B will have four questions from the respective sections of the syllabus and will carry 10 marks each. The candidates will attempt two questions from each section.
- 3. Section C will have fifteen short answer questions covering the entire syllabus. Each question will carry 3 marks. Candidates will attempt any ten questions from this section.
- 4. The examiner shall give a clear instruction to the candidates to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.
- 5. The duration of each paper will be three hours.

# **INSTRUCTIONS FOR THE CANDIDATES:**

Candidates are required to attempt any two questions each from the sections A and B of the question paper and any ten short questions from Section C. They have to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated

#### **SECTION A**

#### **Socio-Political Environment**

Unit-1 Dimensions of Business Environment

Unit-2 Socio-Cultural Environment

Unit-3 Social Responsibilities of Business, Political Environment

## **Legal Environment**

Unit-4 Regulatory Policies and Framework

Unit-5 Corporate Laws – I

Corporate Laws – II

**Unit-6 Labour Legislation** 

#### **SECTION B**

# **Regulations of Financial Markets**

**Unit-7 Financial Markets** 

Unit-8 Capital Market

Unit-9 Regulation of Capital Market

Unit-12 Investors Protection and Corporate Governance.

#### **Economic Environment**

Unit-10 Structure of Indian Economy

Unit-11 Economic Planning

**Unit-12 Economic Policies** 

- 1. Cherunilam, Francis, "Business Environment", 2011, Himalaya Publishing House, New Delhi.
- 2. K Ashwathappa, "Legal Environment of Business", Himalaya Publishing House, New Delhi.
- 3. M. Adhikary, "Economic Environment for Business", Sultan Chand & Sons, New Delhi.
- 4. K. Ashwathappa, "Essentials of Business Environment", 11th edition (2011), HimalyaPublishing House, New Delhi.
- 5. Paul Justin, "Business Environment Text and Cases", 2006, Tata McGraw Hills Publishing
- 6. Ruddar Dutt and KPM Sundaram, "Indian Economy", 53rd edition, S. Chand and CompanyLtd., New Delhi.
- 7. Govt. of India, Five Years Plan documents.
- 8. Govt. of India, Various issues of Annual Economic survey of India.
- 9. <a href="http://swayam.gov.in/">http://swayam.gov.in/</a>
- 10. http://edx.org/
- 11. <a href="http://epgp.inflibnet.ac.in/">http://epgp.inflibnet.ac.in/</a>

# **SEMESTER-I**

(MCMM21103T): ACCOUNTING FOR MANAGERIAL DECISIONS

**MAX. MARKS: 100** 

EXTERNAL: 70

**INTERNAL: 30** 

**PASS: 35%** 

Credits:6

**Objective:** To impart the students, knowledge about the use of financial, cost and other data for the purpose of managerial planning, control and decision making.

#### INSTRUCTIONS FOR THE PAPER SETTER/EXAMINER:

- 1. The syllabus prescribed should be strictly adhered to.
- 2. The question paper will consist of three sections: A, B, and C. Sections A and B will have four questions from the respective sections of the syllabus and will carry 10 marks each. The candidates will attempt two questions from each section.
- 3. Section C will have fifteen short answer questions covering the entire syllabus. Each question will carry 3 marks. Candidates will attempt any ten questions from this section.
- 4. The examiner shall give a clear instruction to the candidates to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.
- 5. The duration of each paper will be three hours.

# **INSTRUCTIONS FOR THE CANDIDATES:**

Candidates are required to attempt any two questions each from the sections A and B of the question paper and any ten short questions from Section C. They have to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.

# **SECTION A**

# **Fundamentals of Accounting**

Unit-1 Accounting An Overview
Basic Cost Concepts

#### **Unit-2 Financial Statements**

**Understanding Financial Statements** 

# **Analysis of Financial Statements**

Unit-3 Techniques of Financial Analysis

Unit-4 Statement of Changes in Financial Position

Unit-5 Cash Flow Analysis

# **Budgeting and Budgetary Control**

Unit-6 Basic Concepts of Budgeting, Preparation and Review of Budgets, Approaches to Budgeting

#### **SECTION B**

# **Standard Costing**

Unit-7 Standard Costing, Variance Analysis – I

Unit-8 Variance Analysis – II Responsibility Accounting

# **Cost Volume Profit Analysis**

**Unit-9 Marginal Costing** 

Unit-10 Break Even Analysis

Unit-11 Relevant Costs for Decision Making. Reporting to Management

Unit-12 Recent Developments in Accounting

# **Suggested Readings:**

- 1. Arora, M. N. Management Accounting. Himalaya Publishing House, New Delhi
- 2. Banerjee, Bhabatosh. (2019) Financial Policy and Management Accounting. Prentice Hall of India.

3Khan, M. Y., & Jain, P. K. Management Accounting. McGraw Hill.

- 4. Lal, Jawahar and Srivastava, Seema. *Cost Accounting*. McGraw Hill Publishing Co., New Delhi.
- 5. Maheshwari, S. N. Principles of Management Accounting. Sultan Chand and Sons

- 6. Pandey, I. M. Management Accounting. New Delhi.
- 7. Pillai, R S N and Bhagvathi, V. Management Accounting. S Chand & Company
- 8. Robert, S. Kaplan & Anthony, A. Atkinson. Advanced Management Accounting. Prentice-Hall
- 9. Rustagi, R.P. Management Accounting: Galgotia
- 10. Sharma, R. K. & Gupta, Shashi K. *Management Accounting Principles & Practice*: Kalyani Publishers

# M.COM (MCMM21104T) SEMESTER-I SEMINAR

**MAX. MARKS: 100** 

EXTERNAL: 100

**INTERNAL: 00** 

**PASS: 35%** 

Credits:4

#### SYLLABI: SEMINAR ON INTERNATIONAL BUSINESS

Objective: To promote thinking and creativity among students as they participate in the discussions. The interactive environment ensures a much deeper understanding of the material that would otherwise be missed during an ordinary class.

Pedagogy: Seminar report has to be submitted in the form of brief report. Students are supposed to make PPT for presentation to be conducted by learner support centres.

# **SEMESTER-II**

(MCMM21201T): COMPUTER APPLICATIONS IN ACCOUNTING

**MAX. MARKS: 100** 

EXTERNAL: 70

**INTERNAL: 30** 

**PASS: 35%** 

**Credits:6** 

**Objective:** To provide computer skills and knowledge for commerce students and to enhance the student understands of usefulness of information technology tools for business operations.

#### INSTRUCTIONS FOR THE PAPER SETTER/EXAMINER:

- 1. The syllabus prescribed should be strictly adhered to.
- 2. The question paper will consist of three sections: A, B, and C. Sections A and B will have four questions from the respective sections of the syllabus and will carry 10 marks each. The candidates will attempt two questions from each section.
- 3. Section C will have fifteen short answer questions covering the entire syllabus. Each question will carry 3 marks. Candidates will attempt any ten questions from this section.
- 4. The examiner shall give a clear instruction to the candidates to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.
- 5. The duration of each paper will be three hours.

#### INSTRUCTIONS FOR THE CANDIDATES:

Candidates are required to attempt any two questions each from the sections A and B of the question paper and any ten short questions from Section C. They have to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.

#### **SECTION A**

# **Computer Fundamentals**

Unit -1 Introduction to Computer, Windows Operating System

Unit -2 MS Word, MS PowerPoint and MS Excel

# **Computerised Accounting**

Unit-3 Computer and Computerised Accounting System

Unit-4 Electronics Spreadsheet, Use of Spreadsheet in Business Application

# **Application of Computer in Financial Accounting**

Unit-5 Graphs and Chart -I

Unit-6 Graphs and Chart -II

Graphs and Chart –III

# **SECTION B**

# **Management Information System**

Unit -7 Management Information System: Basic Concepts

Unit -8 MIS Applications in Organisation

Unit -9 MIS Issues and Challenges

# **Database Management System in Accounting**

Unit-10 Introduction of Database Management

Unit-11 Introduction to Accounting

Unit-12 Accounting System using Database Management System

- 1. Hunt, R., J. Shelley, Computers and Commonsense, Prentice Hall of India.
- 2. Sinha, Pradeep K. and Preeti Sinha, Foundation of Computing, BPB Publication.
- 3. Saxena, Sanjay, A First Course in Computers, Vikas Publishing House.
- 4. Leon A. & Leon M., *Introduction to Computers*, Leon Vikas Publications
- 5. N. Subramanian, Introduction to Computers, Tata McGraw-Hill.
- 6. Peter Nortorn, Introduction to Computers, Seventh Edition

# **SEMESTER-II**

(MCMM21202T): MARKETING MANAGEMENT

MAX. MARKS: 100

EXTERNAL: 70

INTERNAL: 30

**PASS: 35%** 

Credits:6

**Objective:** To familiarize the students with various marketing management concepts that can be used for effective decision making. Emphasis will be on the application of the concepts learnt.

#### INSTRUCTIONS FOR THE PAPER SETTER/EXAMINER:

- 1. The syllabus prescribed should be strictly adhered to.
- 2. The question paper will consist of three sections: A, B, and C. Sections A and B will have four questions from the respective sections of the syllabus and will carry 10 marks each. The candidates will attempt two questions from each section.
- 3. Section C will have fifteen short answer questions covering the entire syllabus. Each question will carry 3 marks. Candidates will attempt any ten questions from this section.
- 4. The examiner shall give a clear instruction to the candidates to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.
- 5. The duration of each paper will be three hours.

#### INSTRUCTIONS FOR THE CANDIDATES:

Candidates are required to attempt any two questions each from the sections A and B of the question paper and any ten short questions from Section C. They have to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.

#### **SECTION A**

# **Nature and Scope of Marketing**

Unit-1 Introduction to Marketing Environment

Unit-2 Marketing Information and Research

# **Understanding Consumers and Selecting Target Markets**

Unit-3 Buyer Behavior

Unit-4 Markets and Market Segmentation

Market Targeting and Positioning

#### **Product Decisions**

Unit-5 Product Concepts and Classification

Unit-6 Product Development and Product Life CycleBranding, Packaging and Servicing

## **SECTION B**

# **Pricing Decisions**

Unit-7 Objectives and Methods of Pricing

Price Adjustment Strategies

**Unit-8 Regulation of Prices** 

## **Distribution Decisions**

**Unit-9 Distribution Channels** 

Unit-10 Marketing Intermediaries Marketing Logistics

# **Promotion Decisions and Emerging Issues**

**Unit-11 Marketing Communication** 

Personal Selling and Sales Promotion

Unit-12 Advertising and Publicity

**Emerging Issues in Marketing** 

- Davies, M. (1998) Understanding Marketing, 1st edition. Prentice Hall
- Ellwood, I. (2002) The Essential Brand book, Kogan Page Limited
- Fill, C (2002) Marketing Communications, Contexts, strategies and applications, Prentice Hall
- Gabriel, Y & Lang, T, (1995), The Unmanageable Consumer, Sage, London

- Hoffman ,D & Novak, T, (1996), 'Marketing in Hypermedia Computer-mediated Environments: Conceptual Foundations', Journal of Marketing, Vol 60(July), pp50-68
- Kapferer, J. (1997) Strategic Brand Management, Kogan Page
- Keller, K (1998) Strategic Brand Management, Building, measuring and managing brand equity, Kogan Page, London
- Kotler, P, Armstrong, G, Saunders, J and Wong, V, (2010), Principles of Marketing: Third European Edition, Prentice Hall, Harlow
- Kotler, P. and Armstrong, G. (1997) Marketing An Introduction. Fourth Edition. New Jersey. Prentince Hall International
- Kotler, P., Armstrong, G., Saunders, J. and Wong, V. (1999) Principles of Marketing, 2nd Edition, New Jersey: Prentice Hall
- Lovelock (2001) Services Marketing, people, technology, strategy, Prentice Hall.
- Lovelock, C (1994) Product plus: How product + service = competitive advantage, McGraww Hill
- Lury, G.(1998) Brand Watching; lifting the lid on the phenomena of branding, Blackhall.

# **SEMESTER-II**

(MCMM21203T): FINANCIAL MANAGEMENT

**MAX. MARKS: 100** 

EXTERNAL: 70

**INTERNAL: 30** 

**PASS: 35%** 

Credits:6

**Objective:** To enable the students to understand the concept of financial management and will be capable of taking long term investment decisions. To provide detailed knowledge of various components of working capital management and capital structure. To be acquainted with dividend policy and various practices in this regard.

#### INSTRUCTIONS FOR THE PAPER SETTER/EXAMINER:

- 1. The syllabus prescribed should be strictly adhered to.
- 2. The question paper will consist of three sections: A, B, and C. Sections A and B will have four questions from the respective sections of the syllabus and will carry 10 marks each. The candidates will attempt two questions from each section.
- 3. Section C will have fifteen short answer questions covering the entire syllabus. Each question will carry 3 marks. Candidates will attempt any ten questions from this section.
- 4. The examiner shall give a clear instruction to the candidates to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.
- 5. The duration of each paper will be three hours.

#### INSTRUCTIONS FOR THE CANDIDATES:

Candidates are required to attempt any two questions each from the sections A and B of the question paper and any ten short questions from Section C. They have to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.

#### **SECTION A**

**Foundations of Finance** 

Unit I Financial Management an Overview, Time Value of Money

Unit II Valuation of Securities, Risk and Return

#### **Investment Decisions**

Unit III Cost of Capital

**Unit IV** Capital Budgeting I

Capital Budgeting II

# **Long Term Financing**

Unit V Sources of Long-Term FinanceUnit VI Capital Market

#### **SECTION B**

Unit VII Lease Financing, Project Financing

Unit VIII International Business Finance

# **Financing and Dividend Decisions**

**Unit IX** Leverage Operating, Financial and Total

Unit X Capital Structure Decision

**Dividend Policy Decision** 

# **Management of Working Capital**

Unit XI Working Capital, Cash Management

Unit XII Inventory Management, Receivables Management

- 1. Berk, Jonathan and DeMarzo, Peter, "Financial Management", 2nd Edition (2010), PearsonEducation, Dorling Kindersley (India) Pvt Ltd.
- 2. Bhattacharya, Hrishikes, "Working Capital Management: Strategies and Techniques", 2ndEdition (2009), Prentice Hall, New Delhi.
- 3. Brealey, Richard A; Stewart, C. Myers and Allen, F. "Principles of Corporate Finance", 8thEdition (2006), McGraw Hill, New York.
- 4. Chandra, Prasanna, "Financial Management", 7th Edition (2008), Tata McGraw Hill, Delhi

- 5. Pandey I.M., "Financial Management", 9th Edition (2009), Vikas Publishing House
- 6. Van Horne. J.G. and J.M. Wachowicz Jr., "Fundamentals of Financial Management", 13thEdition (2009), Prentice Hall, Delhi.
- 7. Van Horne, James G, "Financial Management and Policy", 12th Edition (2002), Prentice Hall, Delhi
- 8. Khan, MY, Jain, PK, "Financial Management", 6th Edition (2011), Tata McGraw Hill, NewDelhi..
- 9. <a href="http://swayam.gov.in/">http://swayam.gov.in/</a>
- 10. <a href="http://edx.org/">http://edx.org/</a>
- 11. <a href="http://epgp.inflibnet.ac.in/">http://epgp.inflibnet.ac.in/</a>

# M.COM (MCMM21204T) SEMESTER-II

VIVA VOCE

**MAX. MARKS: 100** 

EXTERNAL: 100

INTERNAL: 00

**PASS: 35%** 

**Credits:4** 

# **SYLLABI:**

COMPREHENSIVE VIVA VOCE

# **SEMESTER-III**

(MCMM22301T): MANAGEMENT OF FINANCIAL SERVICES

**MAX. MARKS: 100** 

**EXTERNAL: 70** 

**INTERNAL: 30** 

**PASS: 35%** 

Credits:4

**Objective:** This course aims at acquainting the participants with the operations, functions and management of banking and insurance sector. It will enable the students to know more about emerging trends in banking and insurance sector.

# INSTRUCTIONS FOR THE PAPER SETTER/EXAMINER:

- 1. The syllabus prescribed should be strictly adhered to.
- 2. The question paper will consist of three sections: A, B, and C. Sections A and B will have four questions from the respective sections of the syllabus and will carry 10 marks each. The candidates will attempt two questions from each section.
- 3. Section C will have fifteen short answer questions covering the entire syllabus. Each question will carry 3 marks. Candidates will attempt any ten questions from this section.
- 4. The examiner shall give a clear instruction to the candidates to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.
- 5. The duration of each paper will be three hours.

#### INSTRUCTIONS FOR THE CANDIDATES:

Candidates are required to attempt any two questions each from the sections A and B of the question paper and any ten short questions from Section C. They have to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.

# **SECTION-A**

Financial System, Markets and Services

Financial System

Financial Markets and Institutions

Financial services: An introduction

Management of Risk in Financial Services

Regulatory Framework

# **Financial Market Operations & Services**

Stock Exchanges: Functions and Organisation

Broking and Trading in Equity

Broking and Trading in Debt Instruments

Depositories

# Fee Based Services I

Issue Management

Corporate Advisory Services

# **SECTION B**

#### Fee Based Services II

**Credit Rating** 

**Mutual Funds** 

**Asset Securitization** 

# **Fund Based Services**

Leasing and Hire Purchase

**Housing Finance** 

Credit Cards

Venture Capital

Factoring, Forfaiting and Bill Discounting

# **Insurance Services**

Life Insurance

Non-Life Insurance

**Insurance Broking Services** 

- 1. Indian Financial System by H.R. Machiraju, Vikas Publishing House Pvt. Ltd.
- 2. Indian Financial System by Varshney & Mittal, Sultan Chand & Sons.
- 3. Management of Indian Financial Institutions by R.M.Srivastava Himalya Publishing

# House.

- 4. Managing Indian Banks by Vasant C. Joshi, Sage Publications.
- 5. Indian Financial System by Vasant Desai, Himalya Publising House.
- 6. Financial Institutions & Markets by L.M.Bhole.
- 7. M.Y. Khan, Financial Services, Tata McGraw Hills, New Delhi,

# **SEMESTER-III**

(MCMM22302T): ENTREPRENEURSHIP DEVELOPMENT

**MAX. MARKS: 100** 

EXTERNAL: 70

**INTERNAL: 30** 

**PASS: 35%** 

Credits:4

**Objective:** The basic objective of this course is to help the learners understand various issues involved in setting up a private enterprise and develop required entrepreneurial skills in economic development. It also aims to motivate students to opt for entrepreneurship and self-employment as alternate career options.

#### INSTRUCTIONS FOR THE PAPER SETTER/EXAMINER:

- 1. The syllabus prescribed should be strictly adhered to.
- 2. The question paper will consist of three sections: A, B, and C. Sections A and B will have four questions from the respective sections of the syllabus and will carry 10 marks each. The candidates will attempt two questions from each section.
- 3. Section C will have fifteen short answer questions covering the entire syllabus. Each question will carry 3 marks. Candidates will attempt any ten questions from this section.
- 4. The examiner shall give a clear instruction to the candidates to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.
- 5. The duration of each paper will be three hours.

# INSTRUCTIONS FOR THE CANDIDATES:

Candidates are required to attempt any two questions each from the sections A and B of the question paper and any ten short questions from Section C. They have to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.

#### SECTION-A

# Introduction to Entrepreneurship

Concepts and Overview of Entrepreneurship

Evolution and Growth of Entrepreneurship in India

Role of Entrepreneurship in Economic Development

Framework of Entrepreneurship Theories

# **Dimensions of Entrepreneurship**

**Entrepreneurial Culture** 

**Entrepreneurial Society** 

Rural Entrepreneurship

Emerging Trends and Models of Corporate Entrepreneurship

# **Development of Entrepreneurial Skills**

Entrepreneurial Characteristics and Skills

**Building New Identity** 

Goal Setting

Creativity and Problem Solving

#### **SECTION B**

# **Business Plan and Project**

Business Plan Preparation and Project Financing

Market Feasibility, Technical Feasibility and Financial Viability

**Project Report Preparation** 

Project Appraisal

# **Business Opportunities and Start-up Policy**

Business Opportunities in the Contest of Punjab and Industrial Policy of the State

**Business Incubation Centers** 

Start-up Policy Framework and Incentives

MSME Policy in India

# **Support System for Entrepreneurs**

Sources of Finance

Venture Capital

**Institutional Assistance and Support** 

Role of Commercial Banks

Marketing Support for Entrepreneurs

- 1. Desai, Vasant (2003). Small-Scale Industries and Entrepreneurship. Himalaya Publishing House, Delhi.
- 2. Kaulgud, Aruna (2003). Entrepreneurship Management. Vikas Publishing House, Delhi.
- 3. Chandra, Ravi (2003). Entrepreneurial Success: A Psychological Study. Sterling Publication Pvt. Ltd., NewDelhi.
- 4. Balaraju, Theduri (2004). Entrepreneurship Development: An Analytical Study. Akansha Publishing House, Uttam Nagar, NewDelhi
- 1. Taneja, S., & Gupta, S. L. Entrepreneurship Development-New Venture creation. New Delhi: Galgotia Publishing House.
- 2. Vasper, K. H. New Venture Strategies (Revised Edition ed.). New Jersey: Prentice
- 3. Brandt, S. C. Entrepreneuring: The Ten Commandments for Building a Growth company. MacMillan Business Books.
- 4. Dollinger, M. J. Entrepreneurship: Strategies and Resources. Illinois: Irwin.
- 5. Holt, D. H. Entrepreneurship: New Venture Creation. New Delhi: Prentice Hall of India.

# **SEMESTER-III**

# (MCMM22303T): RESEARCH METHODOLOGY AND STATISTICAL ANALYSIS

**MAX. MARKS: 100** 

EXTERNAL: 70

**INTERNAL: 30** 

**PASS: 35%** 

Credits: 6

**Objective:** To enable students toidentify various data collection methods for the purpose of research and the statistical tools required for the analysis of data.

#### INSTRUCTIONS FOR THE PAPER SETTER/EXAMINER:

- 1. The syllabus prescribed should be strictly adhered to.
- 2. The question paper will consist of three sections: A, B, and C. Sections A and B will have four questions from the respective sections of the syllabus and will carry 10 marks each. The candidates will attempt two questions from each section.
- 3. Section C will have fifteen short answer questions covering the entire syllabus. Each question will carry 3 marks. Candidates will attempt any ten questions from this section.
- 4. The examiner shall give a clear instruction to the candidates to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.
- 5. The duration of each paper will be three hours.

# **INSTRUCTIONS FOR THE CANDIDATES:**

Candidates are required to attempt any two questions each from the sections A and B of the question paper and any ten short questions from Section C. They have to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.

#### **SECTION-A**

#### **Research and Data Collection**

Introduction to Business Research Research Plan

Collection of Data

# Sample

Measurement and Scaling Techniques

# **Processing and Preservation of Data**

Processing of Data

Diagrammatic and Graphic Presentation

Statistical Derivatives and Measures of Central Tendency

Measures of Variation and Skewness

# **Relational and Trend Analysis**

Correlation and Simple Regression Time Series Analysis Index Numbers

# **Probability and Hypothesis Testing**

Probability and Probability Rules
Probability Distributions

Tests of Hypothesis–I

Tests of Hypothesis – II

Chi-Square Test

# **Interpretation and Reporting**

Interpretation of Statistical Data

Report Writing

- 1. Cooper, D. R. and Schindler, P.S., "Business Research Methods", 9th Edition, Tata McGrawHill, New Delhi.
- 2. Levine, D.M., Krehbiel T.C. and Berenson M.L., "Business Statistics", 12th Edition (2012), Pearson Education, New Delhi.
- 3. Kothari, C. R., "Research Methodology", 2nd Edition (2008), New Age International.
- 4. Anderson, D.R.; Sweeney, D.J. and Williams, T.A., "Statistics for Business and Economics", 2ndEdition (2011), Thompson, New Delhi.
- 5. <a href="http://swayam.gov.in/">http://swayam.gov.in/</a>

# **SEMESTER-III**

# (MCMM22304T) SEMINAR - III

**MAX. MARKS: 100** 

**EXTERNAL: 100** 

**INTERNAL: 00** 

**PASS: 35%** 

Credits: 4

# SYLLABI: CONTEMPORARY ISSUES IN COMMERCE

**Objective:** To promote thinking and creativity among students as they participate in the discussions. The interactive environment ensures a much deeper understanding of the material that would otherwise be missed during an ordinary class.

**Pedagogy:** Seminar report has to be submitted in the form of brief report. Students are supposed to make PPT for presentation to be conducted by learner support centres.

#### **SEMESTER-IV**

(MCMM22401T): CORPORATE LEGAL FRAMEWORK

**MAX. MARKS: 100** 

EXTERNAL: 70

**INTERNAL: 30** 

**PASS: 35%** 

Credits:6

**Objective:** The objective of the course is to impart basic knowledge of the provisions of the Companies Act 2013. Case studies involving issues in company law are required to be discussed.

#### INSTRUCTIONS FOR THE PAPER SETTER/EXAMINER:

- 1. The syllabus prescribed should be strictly adhered to.
- 2. The question paper will consist of three sections: A, B, and C. Sections A and B will have four questions from the respective sections of the syllabus and will carry 10 marks each. The candidates will attempt two questions from each section.
- 3. Section C will have fifteen short answer questions covering the entire syllabus. Each question will carry 3 marks. Candidates will attempt any ten questions from this section.
- 4. The examiner shall give a clear instruction to the candidates to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.
- 5. The duration of each paper will be three hours.

#### INSTRUCTIONS FOR THE CANDIDATES:

Candidates are required to attempt any two questions each from the sections A and B of the question paper and any ten short questions from Section C. They have to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.

## **SECTION A**

# **Companies Act 2013**

**Broad Features of ICA 2013** 

Types of Companies

**Incorporation of Company** 

Memorandum of Association

Articles of Association & Prospectus

# **Share Capital**

Meaning & Types of Shares

Issue & Allotment of Shares

Transfer of Shares & Depository System

Declaration & Payment of Dividend

Shareholder's Meeting

#### **SECTION B**

# **SEBI & Stock Exchange**

Organization & Objectives of SEBI

**Guidelines of SEBI** 

Powers & Role of SEBI

Growth & Role of Stock Exchange in India

Rights of Shareholders

# **Company Board**

Director: Legal Position & Appointment

Director: Powers & Responsibilities

Members & their rights

**Company Meetings** 

Winding up of Company

- 1. MC Kuchhal, *Modern Indian Company Law*, Shri Mahaveer Book Depot (Publishers), Delhi.
- 2. GK Kapoor and Sanjay Dhamija, Company Law, Bharat Law House, Delhi.
- 3. Anil Kumar, Corporate Laws, Indian Book House, Delhi
- 4. Reena Chadha and Sumant Chadha, Corporate Laws, Scholar Tech Press, Delhi.

- 5. Avtar Singh, *Introduction to Company Law*, Eastern Book Company
- 6. Ramaiya, A Guide to Companies Act, LexisNexis, Wadhwa and Buttersworth.
- 7. Manual of Companies Act, Corporate Laws and SEBI Guideline, Bharat Law House, New Delhi,.
- 8. A Compendium of Companies Act 2013, along with Rules, by Taxmann Publications.
- 9. Gower and Davies, Principles of Modern Company Law, Sweet & Maxwell
- 10. Sharma, J.P., An Easy Approach to Corporate Laws, Ane Books Pvt. Ltd., New Delhi

# **SEMESTER-IV**

(MCMM22402T): MANAGERIAL ECONOMICS

MAX.

**MARKS: 100** 

EXTERNAL: 70

**INTERNAL: 30** 

**PASS: 35%** 

Credits:6

**Objective:** The purpose of this course is to apply micro economic concepts and techniques inevaluating business decisions taken by firms. The emphasis is on explaining how tools of standard price theory can be employed to formulate a decision problem, evaluate alternative courses of action and finally choose among alternatives. Simple geometry and basic concepts of mathematics will be used in the course of teaching.

#### INSTRUCTIONS FOR THE PAPER SETTER/EXAMINER:

- 1. The syllabus prescribed should be strictly adhered to.
- 2. The question paper will consist of three sections: A, B, and C. Sections A and B will have four questions from the respective sections of the syllabus and will carry 10 marks each. The candidates will attempt two questions from each section.
- 3. Section C will have fifteen short answer questions covering the entire syllabus. Each question will carry 3 marks. Candidates will attempt any ten questions from this section.
- 4. The examiner shall give a clear instruction to the candidates to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.
- 5. The duration of each paper will be three hours.

# **INSTRUCTIONS FOR THE CANDIDATES:**

Candidates are required to attempt any two questions each from the sections A and B of the question paper and any ten short questions from Section C. They have to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.

#### **SECTION A**

# **Introduction to Managerial Economics**

Unit-1 Scope of Managerial Economics

Unit-2 Firm: Stakeholders, Objectives & Decision Issues

Unit-3 Basic Techniques of Managerial Economics

# **Demand Analysis**

Unit-4 Demand Concepts & Analysis

Unit-5 Elasticity of Demand

Unit-6 Demand Estimation & Forecasting

#### **SECTION B**

## **Production & Cost Analysis**

**Unit-7 Production Function** 

Unit-8 Cost Concept and Analysis 1

Unit-9 Cost Concept & Analysis 2

Unit10 Estimation of Production & Cost Functions

# **Pricing Decisions**

Unit-11 Market Structure & Barriers to Entry, Pricing under Pure Competition and Pure Monopoly

Unit-12 Pricing under Monopolistic & Oligopolistic Competition

- 1. Thomas, Christopher R. and Maurice, S. Charles, "Managerial Economics Concepts and Applications", 8th Edition (2006), Tata McGraw Hills, New Delhi.
- 2. Mehta, P L, "Managerial Economics Analysis, Problems and Cases", 13th Edition (2007), Sultan Chand & Sons, Delhi.
- 3. Peterson and Lewis, "Managerial Economics", 4th Edition, Prentice Hall of India Pvt. Ltd.New Delhi.
- 4. Joel, Dean, "Managerial Economics", Prentice Hall of India, Pvt. Ltd., New Delhi.
- 5. Hirschey, M. "Fundamental of Managerial Economics", 9th Edition (2009), South WesternCengage Learning.
- 6. Koutsoyiannis A., "Modern Microeconomics", 2nd Edition (1977), Macmillan
- 7. Dwivedi, D.N., "Managerial Economics", 7th Edition, Vikas Publication.
- 8. Ahuja, H. L., "Modern Micro Economics", (2009), Sultan Chand and Co.
- 9. Deepa Shree, "Principles of Micro Economics", 2nd Edition, Ane Books Pvt. Ltd.
- 10. Mithani, D.M., "Managerial Economics", 5th Edition (2009), Himalaya Publishing House, NewDelhi

- 11. <a href="http://swayam.gov.in/">http://swayam.gov.in/</a>
- 12. http://edx.org/
- 13. <a href="http://epgp.inflibnet.ac.in/">http://epgp.inflibnet.ac.in/</a>

# **SEMESTER-IV**

(MCMM22403T): PRINCIPLES & FUNCTIONS OF MANAGEMENT

MAX.

**MARKS: 100** 

**EXTERNAL: 70** 

**INTERNAL: 30** 

**PASS: 35%** 

Credits:6

**Objective:** The course aims to provide basic knowledge to the students about the organisation and management of a business enterprise.

#### INSTRUCTIONS FOR THE PAPER SETTER/EXAMINER:

- 1. The syllabus prescribed should be strictly adhered to.
- 2. The question paper will consist of three sections: A, B, and C. Sections A and B will have four questions from the respective sections of the syllabus and will carry 10 marks each. The candidates will attempt two questions from each section.
- 3. Section C will have fifteen short answer questions covering the entire syllabus. Each question will carry 3 marks. Candidates will attempt any ten questions from this section.
- 4. The examiner shall give a clear instruction to the candidates to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.
- 5. The duration of each paper will be three hours.

## INSTRUCTIONS FOR THE CANDIDATES:

Candidates are required to attempt any two questions each from the sections A and B of the question paper and any ten short questions from Section C. They have to attempt questions only at one place and only once. Second or subsequent attempts, unless the earlier ones have been crossed out, shall not be evaluated.

#### **SECTION A**

**Management: Evolution & Thoughts** 

Management: The Conceptual Framework

Taylors Scientific Management

Fayol's Principles of Management

Behavioral School of Management

System & Contingency Approach to Management

**Management Function: Planning** 

Nature & Importance of Planning

Principles & Process of Planning

Types of Plan

Strategic Planning

**Management Function: Organizing** 

Concept, Characteristics & Principles of Organization

**Organization Structure** 

#### **SECTION B**

Authority & Responsibility

Delegation & Decentralization

**Management Function: Staffing & Directing** 

Nature & Importance of Staffing

**Process of Staffing** 

Nature, Importance & Principles of Direction

Elements of Direction

**Management Function: Controlling & Coordination** 

Nature, Process of Controlling

Types of Controlling

**Techniques of Controlling** 

Coordination & Communication

- 1. Harold Koontz and Heinz Weihrich, "Essentials of Management: An International Perspective", 7th edition (2007), McGraw-Hill, New Delhi.
- 2. Richard L Daft, "The New Era of Management", 2nd edition (2008), Thomson, New Delhi.

- 3. Stephen P Robbins, David A. Decanzo, "Fundamentals of Management", 6th edition (2007), Pearson Education, New Delhi.
- 4. Stephen P. Robbins, Timothy A. Judge, Seema Sanghi, "Organisational Behaviour", 14thedition, Pearson Education, New Delhi.
- 5. K. Aswathappa, "Organisational Behaviour, Text, Cases and Games", 10th edition (2012), Himalaya Publishing.
- 6. Sekaran, Uma, "Organizational Behaviour: Text and Cases", 2007, Tata McGraw Hill, NewDelhi.
- 7. McShane, Steven L.; Glinow, Mary Ann Von and Sharma, Radha R, "OrganisationalBehaviour", 5th edition (2008), Tata McGraw Hill, New Delhi.
- 8. Philip Sadler, "Leadership", 2nd edition (2005), Viva Books Private Limited...
- 9. <a href="http://swayam.gov.in/">http://swayam.gov.in/</a>
- 10. <a href="http://edx.org/">http://edx.org/</a>
- 11. <a href="http://epgp.inflibnet.ac.in/">http://epgp.inflibnet.ac.in/</a>

# **SEMESTER-IV**

# (MCMM22405T): COMPREHENSIVE VIVA VOCE

MAX.

**MARKS: 100** 

**EXTERNAL: 100** 

**INTERNAL: 00** 

**PASS: 35%** 

**Credits:4** 



Dr. Rohit Kumar
Assistant Professor in Commerce
Course Coordinator
JGNDPSOU, Patiala